Data Collected for the feedback of college (2023-24)

College Infrastructure Feedback

SrNo.	Feedback Questions	Excellent	Very Good	Good	Average	Poor	Total
1	There are adequate number of classrooms available	1	2	0	2	4	9
2	Wi-Fi & Internet facilities are available in college	0	0	0	0	9	9
3	Canteen facility is available in the College is satisfactory	0	1	6	1	1	9
4	Food quality in canteen is good/satisfactory	0	0	4	4	1	9
5	The college website is updated and results and attendance records are displayed on time	2	0	0	3	4	9
6	Campus is neat , clear and green and properly maintained	0	0	0	4	5	9
7	Student Redressal Committees is functional in the college	0	0	3	2	4	9
8	CCTV is provided in the college	1	1	2	3	2	9
9	Security in the campus is good and satisfactory	3	0	0	0	6	9
10	Clean drinking water is available on campus	0	1	1	1	6	9
11	Toilets are hygienic and properly cleaned in the morning & afternoon	0	0	0	2	7	9
12	Behaviour of staff responsible for cleanliness of toilets is polite and responsive	0	1	1	2	5	9
13	Playground in the campus is properly maintained	0	2	1	2	4	9
14	Sports equipment are provided to the students	0	0	2	5	2	9
15	Sports Meet is conducted in College Campus every year	2	0	3	1	3	9

Curriculum & Syllabus Feedback

SrNo.	Feedback Questions	Excellent	Very Good	Good	Average	Poor	Total
1	The course was completed on time	0	0	0	1	1	2
2	The depth/lesson wise assessments were conducted by the teachers	0	0	2	0	0	2
3	Regular and timely feedback was given to students on their performance	0	0	0	2	0	2
4	The evaluation of papers(class tests/assessments) process was fair and unbiased	0	0	1	0	1	2
5	My interest in the subject has increased as a consequence of this course	0	0	0	1	1	2
6	I have learned and understood the subject material of this course	0	0	0	1	1	2
7	The teachers use ICT (audio/video) teaching	0	0	1	0	1	2
8	The teachers use pedegogical tools (worksheet/ handouts/ models/ games /brainstorming/ learning outside the classroom/ Roleplay/ story boarding etc) while teaching the subject	0	0	0	1	1	2
9	Besides the curriculum, students were provided opportunities to learn softskills and employability skills	0	0	0	1	1	2
	Average Feedback of Curriculum & Syllabus	**0**	**0**	**0**	**1**	**1**	**2**

Faculty Performance Feedback

SrNo.	Feedback Questions	Excellent	Very Good	Good	Average	Poor	Total
1	The teacher was regular and punctual in class	2	0	0	1	1	4
2	The teacher encouraged students to participate in class discussions	0	2	0	1	1	4
3	The teacher used ICT or Modern Teaching Aids, hand-outs, suitable references, power point presentation, web-resources, etc	0	0	1	0	3	4
4	Teachers have friendly attitude towards students	1	0	0	0	3	4
5	Teachers completed the course syllabus in time	2	0	1	1	0	4
6	Teacher was able to explain the course content properly	0	1	1	1	1	4
7	Teachers was available to Students	1	1	0	1	1	4
	Average Feedback of Faculty Performance	**1**	**1**	**0**	**1**	**1**	**4**

Laboratory Feedback

SrNo.	Feedback Questions	Excellent	Very Good	Good	Average	Poor	Total
1	All equipment's of the Labs are in working condition	0	0	0	0	1	1
2	The lab manuals were available and properly displayed	0	0	0	0	1	1
3	The labs were neat and clean with proper labelling and marking of equipment's	0	0	0	1	0	1
4	Each student gets a chance to perform the experiment by his/her own hands	0	0	1	0	0	1
5	The lab hours were mostly spent on performing experiments	0	0	0	1	0	1
6	The lab teacher and lab assistant behaviour was cooperative and helpful	0	0	0	0	1	1
7	The lab teacher ensured the smooth conduct of the experiments	0	0	0	1	0	1
8	The lab teacher had full knowledge of the experiments	0	0	0	1	0	1
9	The lab reports were checked timely with proper marking or grading	0	0	1	0	0	1
10	Practical sessional exams were held in time	0	0	1	0	0	1
11	Experiments helped in better understanding of the subject	0	0	1	0	0	1
12	Is photocopy facility if available in the library satisfactory?	0	0	0	0	1	1
	Average Feedback of Laboratory	**0**	**0**	**0**	**0**	**0**	**1**

Library Feedback

SrNo.	Feedback Questions	Excellent	Very Good	Good	Average	Poor	Total
1	The prescribed books/reading materials for curriculum are available in the College library	1	0	0	0	0	1
2	Seating capacity in the Library is satisfactory	0	0	1	0	0	1
3	Working hours of Library are comfortable and satisfactory	0	0	1	0	0	1
4	Quantity of books available in the library is satisfactory	1	0	0	0	0	1
5	Quality of books available in the library is satisfactory	1	0	0	0	0	1
6	Quantity and Quality of journals in the library is satisfactory	1	0	0	0	0	1
7	Quantity and Quality of newspapers in the library is satisfactory	0	1	0	0	0	1
8	Duration of retaining the book is satisfactory	0	0	1	0	0	1
9	Service of issuing and returning the book is satisfactory	0	1	0	0	0	1
10	Availability of question paper bank in the Library is satisfactory	0	1	0	0	0	1
11	Light & Ventilation in the Library premises is satisfactory	1	0	0	0	0	1
12	Behaviour of library staff is helpful and encouraging for the students.	1	0	0	0	0	1
	Average Feedback of Library	**0**	**0**	**0**	**0**	**0**	**1**

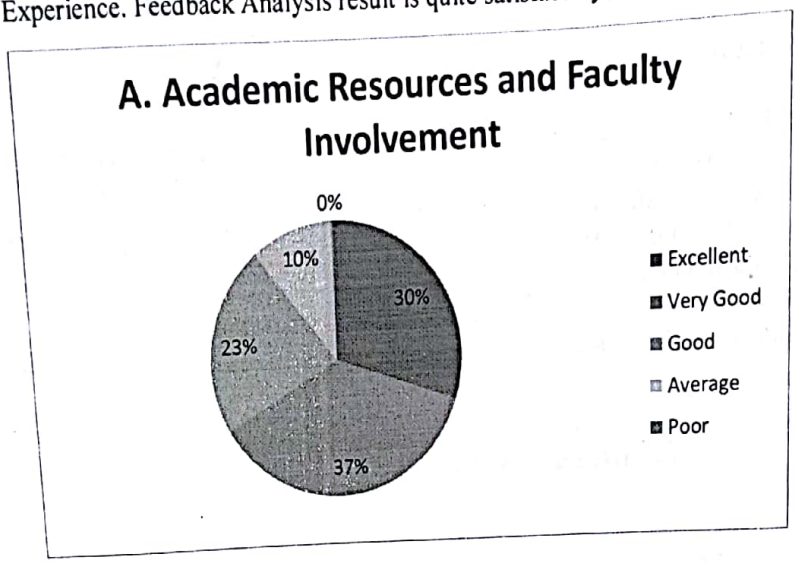
(7)

ACTION TO BE TAKEN/SUGGESTIONS ON STUDENT'S SATISFACTION SURVEY

As per the analysis of student satisfaction survey report Feed Back Collection Committee, the following suggestions/ action to be taken undertaken:

1. **Academic Resources and Faculty Involvement**

Main focus was to enhance the opportunities for student to participate in various academic /cultural activities. The feed back is collected on the various aspect i.e. Regularity of teaching faculties, Use of teaching Aids and ICT in Class, Overall experience with Internal Assessment, Student-Teacher interaction, Availability of online resources, Opportunity a functioning of Cultural Societies Committees, Overall Learning Experience. Feedback Analysis result is quite satisfactory.



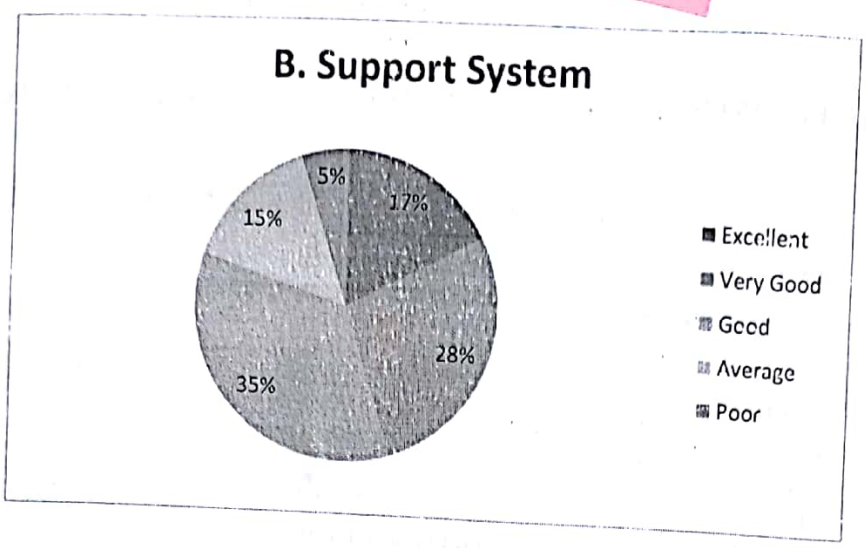
2. **Support System**

Only six percent are not satisfied with the college support system.The college authority should focus areas where improvement was sought by the students. This included college administration, health care facilities in the college, all the student support system related to admission process.

(Dr Jaenail Singh
Incharge- Feedback
Committee)

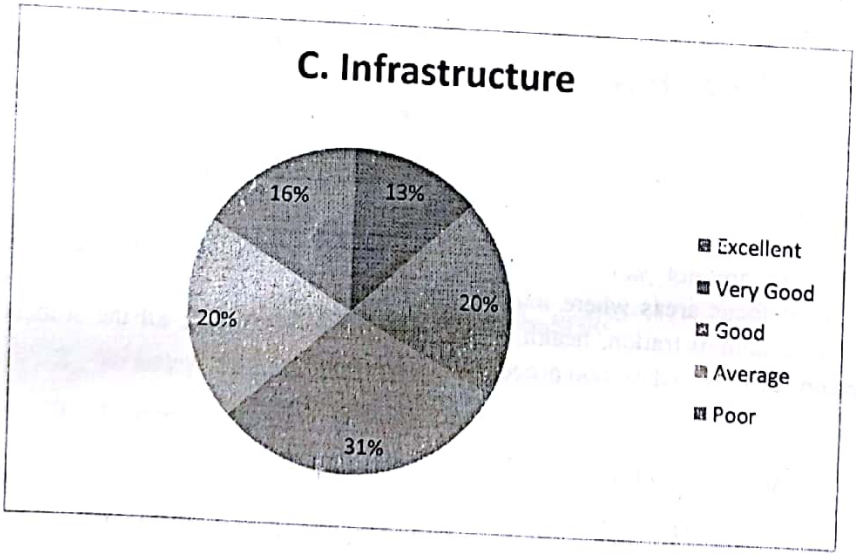
Hee.

Scanned by CamScanner



3. Infrastructure

The feedback is collected on the various aspects of infrastructural facilities in the college i.e. Classroom facilities, Library Reading Room facility, Internet facility. College website, safe and secure environment in college,sports facility, canteen facility and drinking water facility. Only 16 percent students are not satisfied with the college infrastructure. There prime concern was drinking water, Washroom facilities, Internet facility, sports facility and Safe and Secure Environment in College. The college authority should focus areas where improvement was sought by the students.



Coordinator
IQAC, Pt. C.L.S Govt. College
KARNAL

Chairperson
IQAC, Pt. C.L.S Govt. College
KARNAL

Scanned by CamScanner

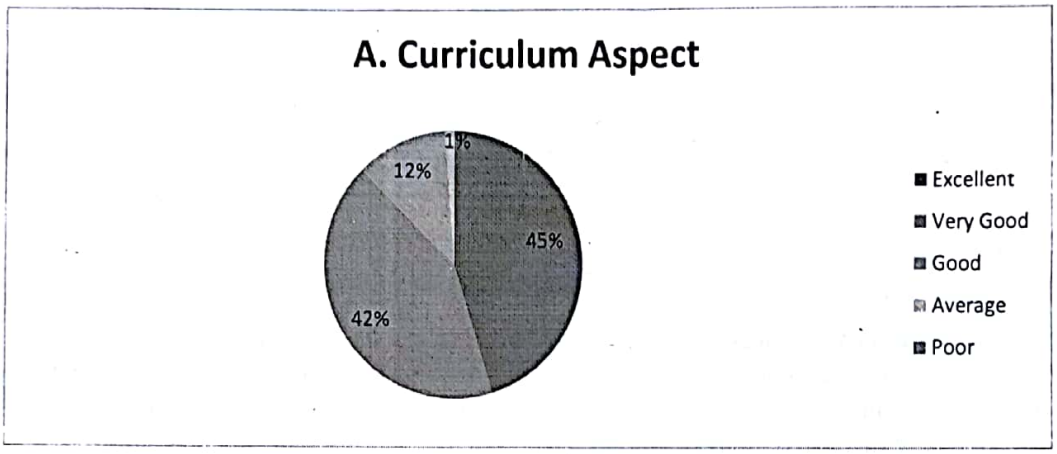
FEED BACK SURVEY (2022-23)

(1)

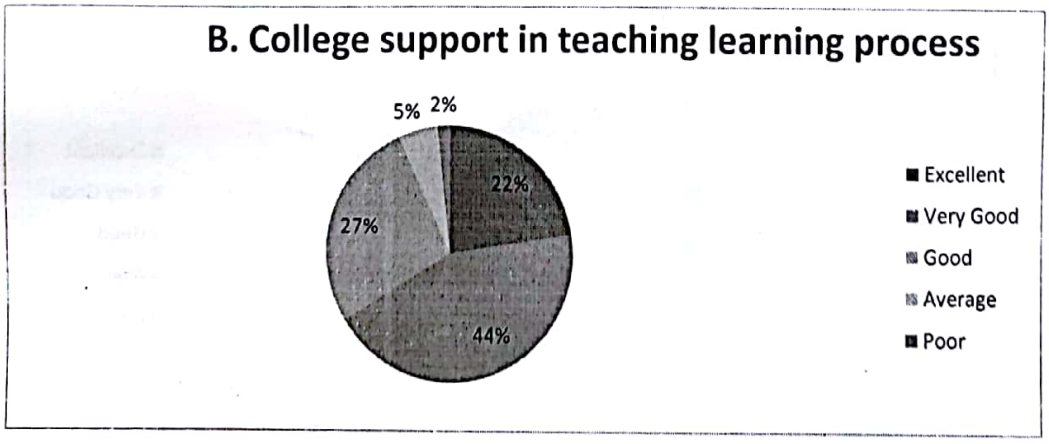
Teacher Satisfaction Survey for the session 2022-2023

Teachers play a pivotal role within academic institutions; thus, their feedback and recommendations are vital for institutional enhancement. A questionnaire was designed to elicit insights from faculty members regarding various facets including curriculum design, institutional support in pedagogical activities, opportunities for professional growth, and the adequacy of campus and support services.

1. **Curriculum Aspect:** Teachers' daily engagement with the curriculum underscores its significance. To gauge their satisfaction, inquiries were made regarding the content's relevance and alignment with the course objectives. Additionally, faculty were queried about the extent of autonomy granted by the institution concerning assessment methodologies.



2. College's support in the teaching-learning process: The institution bears the responsibility of supporting teachers in facilitating the teaching-learning process. To assess their satisfaction in this regard, queries were posed regarding the provision of pertinent, up-to-date reference materials in the library, access to online resources, availability of infrastructural amenities like laboratories and seminar rooms, as well as the provision of necessary consumables and teaching equipment such as stationery.

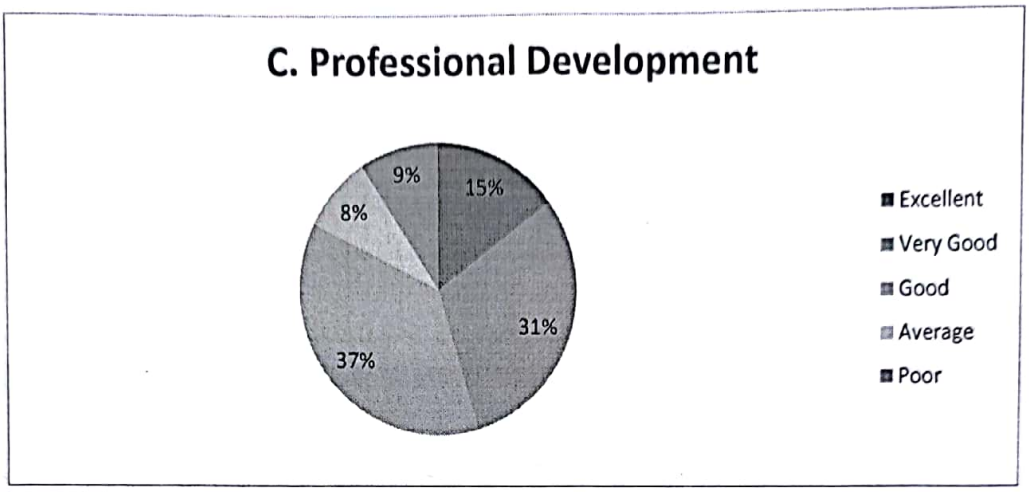


(Dr Jasrail Singh)
Incharge - Feedback Committee.

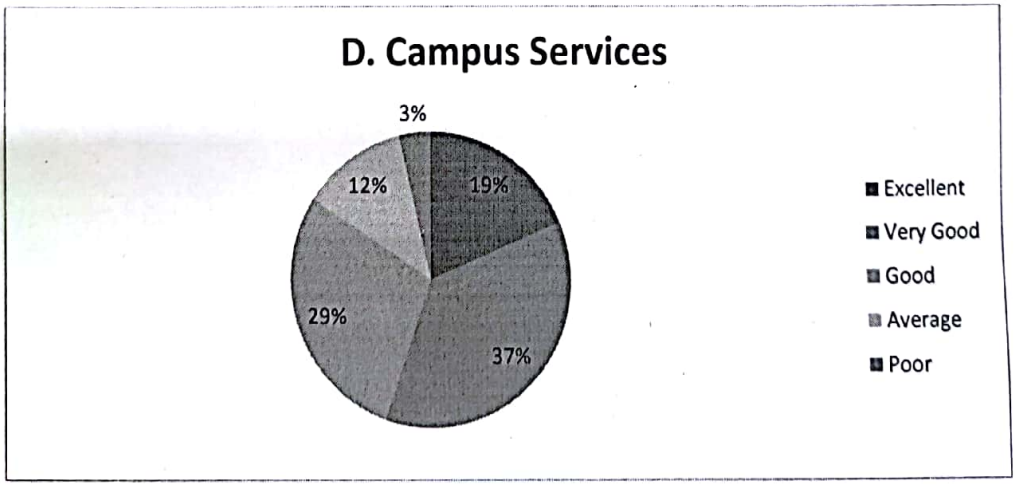
Scanned by CamScanner

(2)

3. **Professional Development:** In addition to infrastructure, ongoing support and encouragement are essential for teachers' professional development, including career advancement and skill enhancement. To gauge satisfaction with the institution's support in this regard, faculty members were asked to rank the college based on the motivation and opportunities for pursuing academic enhancement activities, the provision of financial support aligned with university norms for skill upgrading and research endeavors, and the granting of leave for academic pursuits.



4. **Campus /Support Services:** Various factors contribute to the comfort and productivity of teachers, shaping a conducive work environment. These encompass the condition and facilities of the staff room, campus hygiene standards, availability of medical facilities, services offered by the college canteen, efficacy of grievance redressal mechanisms, representation in governing bodies and staff councils, the work culture of non-teaching staff, and the principal's efforts in enhancing the overall work environment. Understanding teachers' opinions on these aspects is pivotal for fostering a supportive and conducive culture that enables them to effectively contribute to the institution's mission. For each of these questions, they were given 5 options- Excellent, very good, Good, Average and Poor.



Scanned by CamScanner

1. In Curriculum Aspect: Questions about the content & relevance of the course taught and the freedom provided by the college in terms of internal assessment and evaluations were given.

2. College's support in the teaching-learning process: Provision of adequate library facilities, Provision of infrastructural facilities such as laboratories, smart classrooms and seminar rooms, and Supply of equipment/ stationary for teaching learnings required for teaching-learning various questions were given.

3. Professional Development: Questions about sufficient opportunities for pursuing academic enhancement, financial support for upgrading skills and leave for seminars and conferences were asked.

4. Campus Services: In this section various questions regarding grievance redressal for teachers, staff issues in the college council, the principal's contribution to improving the work culture, about attitude and work culture of non-teaching staff, facilities in the staff room hygiene and canteen services were raised for the feedback. While the survey generally reflects a high level of teacher satisfaction, identified areas for improvement underscore the institution's commitment to fostering a more staff-friendly environment. The collected feedback, accessible through the provided link, serves as a valuable resource for targeted enhancements and is attached to the report of AQAR.

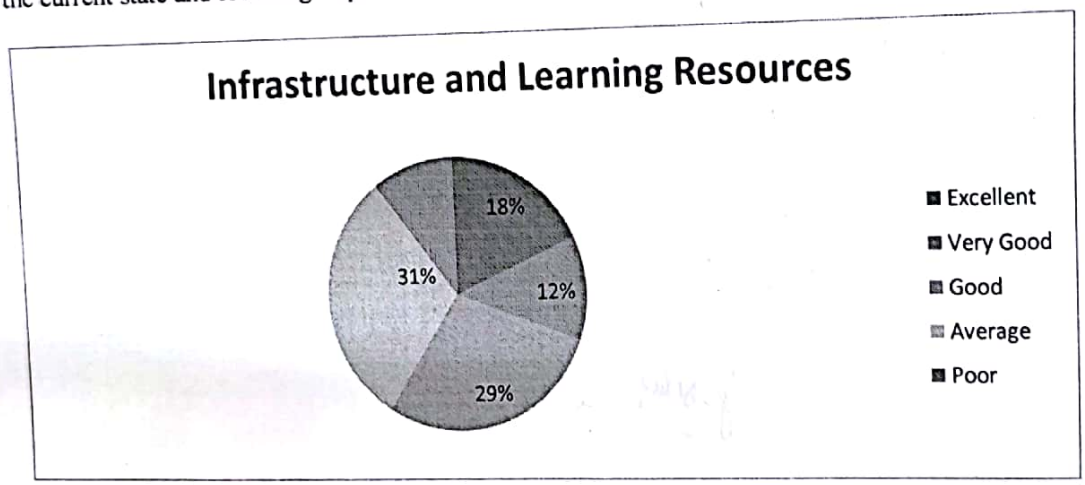
The Institutional Quality Assurance Cell (IQAC) acknowledges the diligent efforts of the Feedback Collection Committee in conducting the survey and compiling the comprehensive report for the academic session 2022-23.

Scanned by CamScanner

(4)

FEEDBACK SURVEY OF NON-TEACHING 2022-23

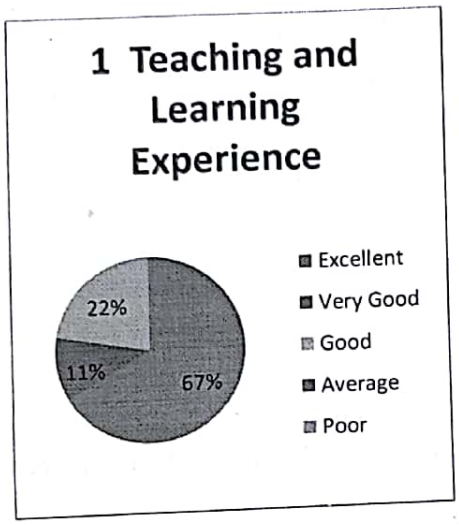
The College highly values its non-teaching staff, recognizing them as integral contributors to its smooth functioning. Their feedback is significant for institutional enhancement. To gather insights, a questionnaire was administered to non-teaching members of the college, covering key aspects such as Teaching-Learning Experience, Infrastructure, Timings, Administrative Support, Training, Grievance Redressal, Medical Facilities and Overall Development of the college. The questionnaire was framed by the feedback collection and analysis committee in a way to understand their opinion. Respondents were provided with five response options: Excellent, Very Good, Good, Average, and Poor. Additionally, they were encouraged to offer suggestions for improvement and express their willingness to contribute further to the college's advancement.Overall,it can be concluded that this survey shall help the institution to takestockofthecurrentsituationandworktowards improvement in all fields.The findings from this survey are appended to the AQAR report, indicating a systematic approach towards evaluating the current state and fostering improvement across all domains.

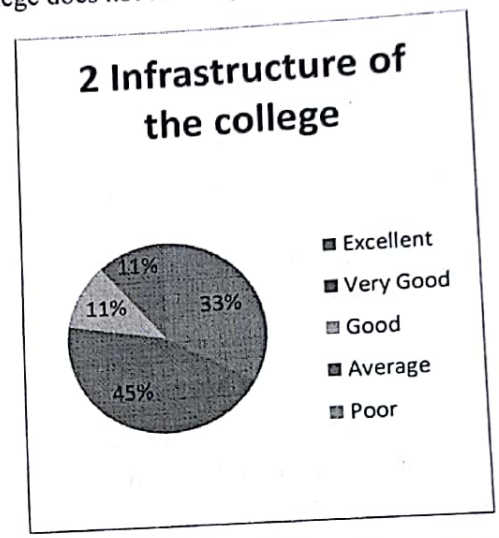


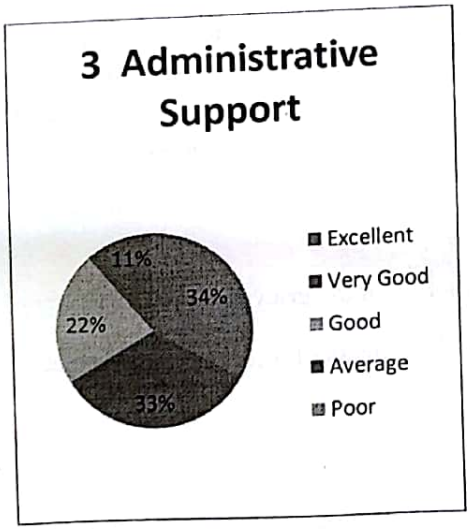
Scanned by CamScanner

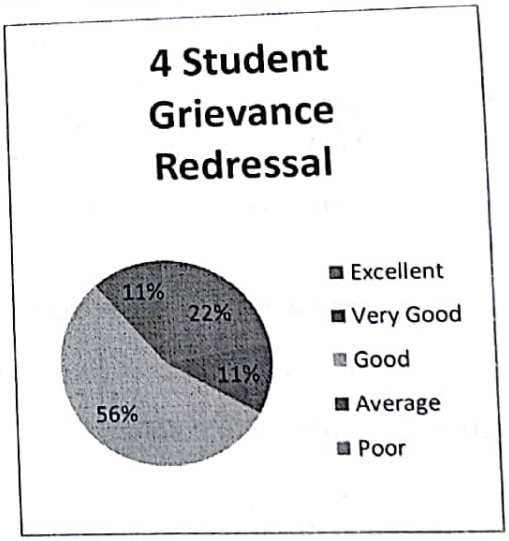
ACTION TO BE TAKEN REPORT ON ALUMNI SATISFACTION SURVEY

Feedback Analysis result is quiet satisfactory so college does not take any action at this moment.



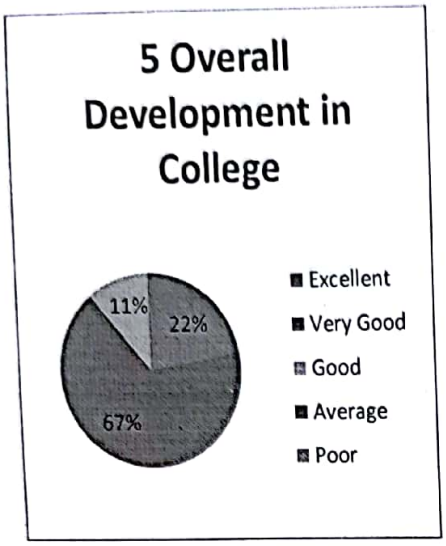






Scanned by CamScanner

(b)



We have also decided to inform our concerns to the authority of our college regarding student grievance redressal as 22% of the alumni are not satisfied with the redressal of Student's Grievances.

To overcome the above said problems SGRC should take improvised steps and give due recognition to of students Students Grievance on priority basis. Therefore we have to organize mentor-mentee meeting in the college to have proper interaction with the students on regular basis. The objectives of Students Grievance Redressal Committee (SGRC) should be:

1. To provide an opportunity for the students to freely express their grievance with utmost anonymity.

2. To set up a mechanism for speedy and expeditious resolution of the grievance.

3. To provide an appropriate counseling to the students in the process of resolving the grievance.

Functions of SGRC should be:

1. To review the complaints received by the SGRC.
2. To follow the principles of natural justice in considering the grievances.
3. To report with recommendations, if any, to the Vice Chancellor of affiliating university.
4. To conduct the surveys to identify the problems of students and provide suitable solutions.

Scanned by CamScanner